

Fly via Prague Service RULES

1. Security Fast Track

The Security Fast Track service includes:

- a priority lane for selected passengers departing to countries located within the Schengen Area from Terminal 2 at security check points;

The Security Fast Track service is subject to the following rules:

- the Security Fast Track service is an option available to selected passengers so that they may be cleared before passengers who do not use the Security Fast Track service. By providing the Fast Track Service, the operator of Václav Havel Airport Prague, Letiště Praha, a. s., does not in any way guarantee that a user of the service will be actually cleared or pass through the security check point within a minimum amount of time, as the traffic at the security check point may be affected by extraordinary events related to civil aviation security. Users of the Fast Track service are responsible for allowing themselves enough time before boarding their aircraft. The operator of Václav Havel Airport Prague, Letiště Praha, a. s., is not liable in any form for any damage incurred associated with the user's time slot;
- The service is considered provided and granted once the user commences their selected time slot;
- Due to technical reasons, the Security Fast Track service may not be used for baby carriages, wheelchairs, and/or any luggage other than standard carry-on luggage within the maximum dimensions prescribed by air carriers;
- The Security Fast Track Service is available at the security check point in the departure hall of Terminal 2 (the centralized security check point). The service is provided in a designated corridor labelled FAST TRACK. The Security Fast Track Service is provided on a one-time basis;
- Each user will receive a QR code that will be sent to him/her by KIWI.COM to his/her mailbox. Users can also download their QR code in the "Manage My Booking" app on www.kiwi.com;
- To use the Security Fast Track service, the user must present his/her boarding pass, or his/her boarding pass and the QR code;
- Users should follow the Fast Track signs located in the departure hall of Terminal 2. These will take them to the centralized security check point. The Fast Track lane entry is located here;
- Each user scans his/her boarding pass and then the Fast Track QR code at the entrance validator (in printed or electronic (online) form), and then proceeds to the security **check point**.
- If the validator allows the user to proceed without scanning his/her QR code, it means that the user entered the flight number when making his/her reservation and the system was able to verify it.

2. Lounges

Each user will receive a discount voucher to enter one of the lounges at Václav Havel Airport Prague. The discount is CZK 120 to The MasterCard Lounge and The Erste Premier Lounge off the standard entrance fee. The discount to FastTrack Lounge is CZK 60 off the standard entrance fee.

After duly paying the discounted price, users are entitled to enter the following lounges:

- The MasterCard Lounge; and
- The Erste Premier Lounge
- The FastTrack Lounge

To apply the discount and enter a lounge, users must present the discount voucher with the QR code received from KIWI.com together with the Smart Pass and the Boarding Pass bearing the user's name at the reception desk of the lounge. Entry to lounges associated with the Fast Track service is not transferrable and only applies to one person whose name is stated on the Boarding Pass.

Users entitled to enter the lounges can use the following services:

- the comfort of the lounge
- all-inclusive refreshments
- TV, Wi-Fi, tablets that may be borrowed, daily press
- children's play area
- a desk with a PC and a printer
- showers

3. Discounts

Each user will receive a discount voucher with an EAN discount code from KIWI.com. The discount voucher is not transferrable and applies only on the day of transfer at Václav Havel Airport Prague. Discounts cannot be combined and only one voucher can be used for each purchase.

The 10% discount off the total price of your purchase over 1,999 CZK on the entire range of products with the exception of tobacco and electronics can be applied in all premises of Terminal 1 and Terminal 2 (T1/T2) at Václav Havel Airport Prague that are part of the Lagardere Group, namely in the following stores:

- Aelia Duty Free (T1/T2)
- Czech Food Lovers (T1/T2)
- Discover Prague

There is 15% discount on all products in Preciosa.

The 10% discount off the total price can be applied on the entire range of products in restaurants and cafes within:

- Pasta & Salad – Marche Mövenpick – Terminal 1
- Market Restaurant – Marche Mövenpick – Terminal 2

- Zigolini Caffé & Bar – Terminal 1

There is a 10 % discount off the total purchase in KFC

There is a 20 % discount off the total purchase in Restaurant Runway.

The Fly via Prague services may include other discounts and benefits; their current list and conditions are always provided at www.prg.aero/flyviaprague. Businesses currently included in the Fly via Prague programme are visibly marked with a Fly via Prague sticker located at the cash registers. Ask the sales staff for the current discount. All services and discounts offered in the Fly via Prague programme may only be used on the day of your transfer at Václav Havel Airport Prague.

Václav Havel Airport Prague is not liable for the sale of travel documents and is not an entity liable under the Kiwi.com Guarantee; Václav Havel Airport Prague does not bear any responsibility for the sending of an accurate Smart Pass and/or discount vouchers. In case of any difficulties, please refer directly to KIWI.com.

Dated 1.4.2023