

ASSISTANCE STRETCHER HANDLING (HDG STCR)

ORDER INSTRUCTIONS FOR THE CLIENT

Please send all requests for the HDG STCR service to the email address: info@airambulance.cz.

The order must include the following information:

A) Flight details

Date of required service	
Arrival or Departure	
Destination FROM / TO	
ETA/ETD	
External Ground Ambulance Company Name	
External Ground Ambulance Company Contact	

Above listed information is mandatory to provide HDG STCR in standard cost range.

B) Patient and External Ground Ambulance (eGA) information details

1. For Arrival and Departure:

eGA and it's crew	
Number Plate eGA	
Driver's Name and Surname	
Driver's Date of Birth (DD.MM.YYYY)	
Driver's ID number	
Paramedic's Name and Surname – if present	
Paramedic's Date of Birth	
Paramedic's ID number	
Doctor's Name and Surname – if present	
Doctor's Date of Birth	
Doctor's ID number	

2. For Departure

Details of STCR Patient and accompanying medical crew:

STCR patient	
Name and Surname	
Date of Birth	
Passport number	
Medical Crew 1	
Position (Paramedic/Doctor)	
Name and Surname	
Date of Birth	
Passport number	
Medical Crew 2	
Position (Paramedic/Doctor)	
Name and Surname	
Date of Birth	
Passport number	

Details listed in section B) can be subsequently requested through the AIRAMBULANCE CZ dispatch centre, based on the contact information provided in section A).

If the external eGA does not respond, AIRAMBULANCE CZ will immediately inform the client. This does not invalidate the client's right to use AACZ's HDG STCR services, but AACZ does not accept responsibility for any delays in boarding or the inability to board the passenger onto the aircraft.

For complications upon arrival, any additional costs incurred for further services will be charged according to the valid AACZ price list and/or costs of other subcontractors (OJ LP) will be invoiced to the client.

Under certain circumstances, the AACZ HGD Assistance may also be used for MEDA cases where the passenger/patient is not travelling on an STCR and has a WCHR/S/C on the ticket. However, for operational reasons, it is advisable to provide an eGA escort to the A/C stand, hereafter referred to as HDG MEDA.

These are, for example, cases where it is necessary to maintain continuity of oxygen administration (these are not cases where oxygen is supplied to the aircraft in STANDBY mode), or to maintain continuity of pax monitoring while the pax is taken into care on board the aircraft itself. Further, in cases where it is medically expedient and justified.

The above circumstances must not prejudice the rules under which the pax ticket was sold by the carrier. Otherwise, AACZ is obliged to inform the carrier immediately.

Furthermore, HDG MEDA can also be used for departure/arrival pax by special ambulance flights (Air ambulance) operating on Apron South.

Translated with DeepL.com (free version)

AACZ Price list HDG STCR

Standard Costs	
HDG STCR	15.000,- CZK
HDG MEDA	4.000,- CZK
HDG MEDA*	6.500,- CZK
Extra costs	
Waiting fee if eGA delate (up to 2hours)	6.000,- CZK
Every additional hour started	2.500,- CZK
Patient transport to destination	
Patient transport to destination (per km)	40,- CZK
Paramedic - Every additional hour started	800,- CZK
Doctor - Every additional hour started	1.400,- CZK
Waiting fee - Every additional hour started	800,- CZK
Admin fee	5.000,- CZK
Transport RZP (Paramedic crew) minimum fee	5.000,- CZK
Transport RLP (Doctor crew fee) minimum fee	7.500,- CZK

**Note: Necessity of unscheduled use of Ambulift at A/C stand with boarding bridge*

C) Contact's details of AIRAMBULANCE CZ:

e-mail: info@airambulance.cz

Tel: +420 722 193 765